



MICROTEK serves as a HIPAA Business Associate to numerous medical facilities by installing and supporting software and hardware to comply with many of the Act's stringent security and audit requirements. MICROTEK also provides backlog paper records scanning services.

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Client Profile: The Healthcare division of a State university with campuses throughout the state.

Problem: The client had a several-year backlog of paper Explanation of Benefits Forms (EOB's) which contains confidential patient information. A system had been installed to comply with HIPAA security and audit requirements, but a lack of storage space for the large backlog had become a problem.

Solution: MICROTEK's Service Center scanned and indexed the forms. The digital images and index data are now uploaded over their T1 line to the Healthcare's network server. This solved the storage problem. An additional benefit resulted when it was found that access time for retrieving an individual EOB had been reduced to a minimum.

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Client Profile: Regional Red Cross Bloodbank.

Application: Information on Blood Donor Record Cards contain confidential donor information and the Bloodbank must comply with HIPAA security and audit requirements.

Problem: Filing, storing and retrieving the large number of cards was a problem, but their limited budget would not allow for a sophisticated (expensive) solution.

Solution: MICROTEK's Service Center microfilmed the cards and Bloodbank personnel created an index from the film. MICROTEK also provided a film scanner for retrieval, and appropriate retrieval software to meet HIPAA's tracking requirements.